

CLINICAL APPLICATION SUPPORT SPECIALIST

Full time – option to work remote; relocation not required.

Join the team of Inpatient Rehabilitation Experts!

Come join UDSMR the team of experts that provides healthcare facilities the clinical and technical expertise that advocates access to care and adherence to CMS regulations. UDSMR is recognized as the industry expert in Inpatient Rehabilitation. The UDSMR team of information technology experts partner with the clinical team members who are all inpatient medical rehabilitation specialists with many years of experience.

The UDSMR software systems used by Inpatient Rehabilitation Facilities (IRF) and other post-acute care venues are based on a uniform metric that provides the basis for benchmarking and comparison of healthcare outcomes. This enables healthcare providers to document and improve the outcomes, processes and perceptions of care.

The primary role of the **Clinical Application Support Specialist** is to actively participate in clinical based software product support, training, and clinical applications implementations as directed by the Manager of IT and the Clinical Technology Support Supervisor. You will be a member of a professional team who provides support to over 900 UDSMR subscribing IRFs. You will provide end-user clinical application support to facilities utilizing the UDS-PRO Doc™ System, collaborate with the Clinical Technology Supervisor in clinical software development to meet clinical end-user needs, optimize clinical workflow design, and ensure that documentation rules and regulations that all Inpatient Rehabilitation Facilities must follow are being met.

We are seeking the ideal candidate who demonstrates some level of understanding of UDS-PRO Doc™ System software as well as other software modules or EMR experience as needed. The candidate must work collaboratively and directly with a variety of internal and external stakeholders to develop and implement clinical modules into software products, be responsible for the scope of work in prototype review, new and/or enhanced software design, and end-user testing to validate accuracy of that scope of work. The candidate must possess knowledge of multiple clinical information systems with an understanding of needs for clinical documentation, billing and HL7 interfacing. Applicants who will thrive in our company should be self-driven learners who are energized by keeping abreast of the medical rehabilitation industry and the ongoing CMS regulatory changes. Effective communication skills will benefit the ongoing collaboration between our subscribers, IT and the Education, Training and Consulting teams.

Knowledge and skills: Qualified applicants are required to have a current active professional license in a clinical discipline: OT, PT, SLP, RN. A minimum of 5 years of clinical inpatient rehabilitation facility experience; 3 years of experience in clinical software system development and maintenance. Knowledge of IRF and/or IRF-PPS, accreditation standards, HIPAA regulations, clinical workflow process, and knowledge of SQL a plus. Excellent presentation & customer service skills, ability to travel, effective time management & problem-solving skills a must.

Our diverse team of highly motivated leaders, innovators, and healthcare experts are the secret to our 30 years of success. If you are a professional who collaborates with their team to deliver the best and most reliable network system then apply today!

UDSMR is an Equal Opportunity Employer /Affirmative Action Employer
Minority, Female, LGBT, Disability and Veteran

If you are interested or would like more details for submitting your resume, please contact **Natalie Scarcello 716-817-7803**,
nscarcello@udsmr.org.