

2022 UDS-PRO[®] User Group Agenda

Wednesday, May 11

12:30 p.m.–1:00 p.m. Attendee sign-in

1:00 p.m.–1:05 p.m. Welcome

1:05 p.m.–2:00 p.m. **FY 2023 Proposed Rule Update**

Troy Hillman, Manager and Data Scientist, UDSMR, Netsmart Technologies, Buffalo, NY

UDSMR has performed a detailed review of the FY 2023 proposed rule will provide an in-depth update of the next wave of regulations.

2:00 p.m.–3:00 p.m. **From Leader to Influencer: A Behavioral Approach to Hardwiring Best Practice**

Mina Tialino, Physical Therapist, St. George Regional Hospital, St. George, UT, and Rusty Moore, DO, Continuous Improvement Medical Director, Physician Advisor/Educator, Intermountain Healthcare, Santa Clara, UT

This presentation will demonstrate how adoption of the “influencer” model of behavior change moved the team closer toward evidence-based best practice. The presenters will emphasize how specific sources of influence were employed to drive vital behaviors, including specific examples and honest discussions about the lessons learned.

3:00 p.m.–4:00 p.m. **The Right Tool for the Right Job: Leveraging Data from the UDS-PRO[®] System to Ensure Quality and Performance Improvement**

Pamela Roberts, PhD, MSHA, OTR/L, SCFES, FAOTA, CPHQ, FNAP, FACRM, Executive Director, Office of the Chief Medical Officer, Executive Director of Physical Medicine and Rehabilitation, Cedars-Sinai Medical Center, Los Angeles, CA, and Terrence Carolan, MSPT, MBA, Managing Director of Medical Rehabilitation, CARF International, Tucson, AZ

In today’s health-care delivery environment, stakeholders have an explicit interest in quality and performance. Persons served, family members, providers, payers, regulators, and other stakeholders are accessing an increasing variety of resources and information to learn about a provider’s track record before seeking or paying for services. As a result, it is imperative that practitioners—whether they practice independently or as part of a team—be accountable and transparent about their business practices and the results of service delivery. In today’s pursuit of value, stakeholders seek meaningful information to inform their decisions. This session will discuss a framework for measuring and improving performance and sharing information with stakeholders.

4:00 p.m.–4:30 p.m. Solving Burnout*

Nancy Nankivil, Director of Practice Transformation, American Medical Association, Chicago, IL

Thursday, May 12

12:30 p.m.–1:00 p.m. Attendee sign-in

1:00 p.m.–2:00 p.m. IRF News Flash from ETC

Heather Girard, PT, MSPT, CSRS, CBIS, Clinical Consulting Supervisor, UDSMR, McBee Associates, Buffalo, NY

UDSMR's clinical support specialists will outline up-to-date information about the IRF QRP and will apprise attendees about updates from CMS and UDSMR related to version 4.0 of the IRF-PAI. The presenter also will share bookmark-worthy resources from CMS and UDSMR.

2:00 p.m.–2:30 p.m. The UDS-PRO® System and the IRF-PAI 4.0: Wait, It's Already Here?

Tammy Schneider, UDS-PRO® Product Manager/Solution Strategist, UDSMR, Netsmart Technologies, Buffalo, NY

Version 4.0 of the IRF-PAI will bring a host of new quality indicator elements on October 1, but how will these changes affect the UDS-PROi® software? Learn about the newest changes planned for the UDS-PROi® software, including the addition of SPADEs to the preadmission screen, a newly structured quality indicator tab in the case listing with section-based subtabs, and a unique way to view different statuses for complete records going forward.

2:30 p.m.–2:45 p.m. Email/voicemail break

2:45 p.m.–3:30 p.m. Use of Section GG Profile Reports: Referral, Patient, and Quality Outcomes Satisfaction

Jessica Cappa, COTA/L, MBA, Director Rehabilitation Services, HCA Florida Osceola Hospital, Kissimmee, FL

Osceola Hospital's inpatient rehabilitation program uses the Section GG Profile Reports in several ways that have proved to contribute to improved functional outcomes, patient/family education and satisfaction, and communication with some referring physicians' groups.

3:30 p.m.–4:15 p.m. Tackling the 30-Page IRF-PAI

Ann Storey, RN, CRRN, PPS Coordinator, Sanford Hospital, Sioux Falls, SD

This presentation will explore Sanford Hospital's preparations for data collection for version 4.0 of the IRF-PAI. It will span the early planning stages through educational offerings for staff.

* Speaker invited.

Friday, May 13

12:30 p.m.–1:00 p.m. Attendee sign-in

1:00 p.m.–1:45 p.m. Education Is Key: The Journey of Documentation and Individualization

Elizabeth Laack, MSN, RN, CRRN, Gunderson Health System, La Crosse, WI

This presentation will focus on the importance of patient education. It will detail barriers to patient education in modern day health care and will identify tools RNs can use to improve patient education, satisfaction, and outcomes.

1:45 p.m.–2:30 p.m. Bedside Team Conference: Improving Communication and Discharge Planning

Nicole Runyon, MSP, CCC-SLP, Program Director, and Misty Brady, PT, DPT, CSRS, CKTP, Rehab Service Line and Wound Care Therapy Manager, Grand Strand Medical Center, Myrtle Beach, SC

This presentation will describe the process of conducting bedside team conferences and explain the benefits to team communication, patient experience, and improved outcomes.

2:30 p.m.–2:45 p.m. Email/voicemail break

2:45 p.m.–3:30 p.m. Sustaining One Intermountain: Aligning System Priorities for Future Success

Jamie D'Ausilio, DNP, MSN, RN, CRRN, NEA-BC, System Nursing Director, Rehabilitation Services and Nancy Christensen Mayer, MBA/HSA, CCC-SLP, System Operations Director, Neuro Specialty Rehabilitation, Intermountain Healthcare, Salt Lake City, UT

This presentation will describe Intermountain Healthcare Inpatient Rehabilitation's journey to building and sustaining an outcomes-focused culture.

3:30 p.m.–4:15 p.m. So Many Rankings, So Little Time

Troy Hillman, Manager and Data Scientist, UDSMR, Netsmart Technologies, Buffalo, NY

IRF performance rankings and publicly reported outcomes are becoming more prevalent and are utilized in many different ways. IRFs can use UDSMR's Program Evaluation Model (PEM), *US News & World Report's* rankings, and CMS's Care Compare website, IRFs to compare themselves to (and contrast themselves with) their peers, but the results may be inconsistent between these values. Understanding the differences in how the rankings/outcomes are produced may be the key to unlocking performance and maximizing values for potential use in promoting and/or marketing your IRF.

4:15 p.m. Wrap-up