

2021 UDS-PRO[®] *Virtual* User Group

May 3–7, 2021

This year's User Group will be broadcast virtually and features two dynamic, timely, and thought-provoking rehab presentations each day from May 3 to May 7. Optional evening networking sessions are also included.

Conference fee: \$335

Daily schedule (all times Eastern):

1:45 p.m. • Welcome, introductions, UDSMR[®] updates, industry news, and giveaway

2:00 p.m.–3:00 p.m. • Speaker 1 presentation

3:00 p.m.–4:00 p.m. • Speaker 2 presentation

4:30 p.m. • *Optional networking session (except Friday)*

Target Audience

The target audience for this virtual conference is inpatient rehabilitation staff, including rehabilitation nurses, OTs, PTs, SLPs, medical records staff, program managers, administrators, information management system staff, psychiatrists, and PPS coordinators. The goal of this intermediate-level educational event is to provide information and resources that will help maximize your facility's overall performance and outcomes. Participants will learn practical applications and implementation processes. This conference is open to UDSMR's subscribers only.

Continuing Education

This continuing nursing education activity will be submitted to the Northeast Multistate Division (NE-MSD) for approval to award contact hours. Northeast Multistate Division (NE-MSD) is an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

Uniform Data System for Medical Rehabilitation is an AOTA Approved Provider of professional development. Course approval ID# 02260. This Distance Learning-Interactive is offered at 1.0 CEUs Intermediate level, Professional Issues. AOTA does not endorse specific course content, products, or clinical procedures.

Completion requirements:

Attendance at the entire User Group is required to receive continuing education credits. Partial credit will not be awarded. Each participant is required to complete an online course evaluation. Evaluations and certificates will not be provided until payment is received. Optional networking sessions are not included for CEUs.

The User Group presentations will be recorded and available to attendees for two weeks following the conference.

See pages 2–3 for agenda and speakers. See page 4 for optional networking sessions.

Registration: <https://udsmr.wufoo.com/forms/z1tdvh6p1r77s4s/>



The deadline for registration is April 23, 2021.

For questions, additional details, or special needs requests, contact Katie Babcock at 716-817-7861 or kbabcock@udsmr.org. Uniform Data System for Medical Rehabilitation, a division of UB Foundation Activities, Inc., is a registered educational, non-profit organization in the State of New York. The materials are for educational purposes and are independent of control from commercial interests and free of commercial bias. UDSMR has not accepted commercial support for these educational programs.



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—AGENDA—

Each day begins at 1:45 p.m. Eastern with a welcome, introductions, UDSMR® update, industry news, and giveaway!

Monday <i>May 3</i>	2:00 p.m.	<p>Where's the Phoenix? The Value of Rehabilitation Medicine through the COVID-19 Pandemic <i>Jonathan H. Whiteson, MD, FAAPMR, Associate Professor, Rehabilitation Medicine, NYU Grossman School of Medicine and Vice Chair, Clinical Operations, NYU Langone Health, Rusk Rehabilitation, and Medical Director Cardiac and Pulmonary Rehab, New York, NY</i></p> <p>At the center of our complex and turbulent health-care system is one constant: the basic and essential need of the patient for excellence in care—a path to recovery and beyond. Rehabilitation medicine is an integral and essential factor in this journey, and never has it been exemplified more than it is now, during the COVID-19 pandemic. We will share our NYU Rusk Rehabilitation experience throughout the pandemic and will explain how we transitioned and pirouetted to bring the best in rehabilitation to COVID-19 survivors. As we were caring for our patients, we researched, learned, and taught. Our mission was to expand our knowledge, challenge ourselves to do even better, and share what we knew with other rehabilitation departments around the country so that they could benefit from our experience and serve their patients in need with excellence.</p>
	3:00 p.m.	<p>Coding COVID-19: Applying the Guidelines to Inpatient Rehabilitation <i>Ashlea Bade, RHIA, CCS, AHIMA-Approved ICD-10 CM/PCS Trainer, HIM Coding Specialist, and Pauline Desjarlais, MSN, RN, CRRN, Senior Clinical Support Specialist, UDSMR, Buffalo, NY</i></p> <p>Physicians, clinicians, and coders are all dealing with the challenges of not only managing the subsequent medical and functional effects of COVID-19 for acute inpatient rehabilitation patients, but also selecting the correct impairment group codes (IGCs) and accurately coding these medical conditions and functional deficits. During this session, a team of UDSMR's clinical and coding support specialists will navigate the specific ICD-10 codes associated with COVID-19, introduce newly released ICD codes, and discuss possible IGCs that are based on the manifestations documented in the patient's medical record. The presenters will demonstrate the importance of collaboration in ensuring the accuracy of the IGCs, etiologic diagnoses, and comorbid conditions recorded on the IRF-PAI for COVID-19 patients. They also will describe scenarios that will help participants apply the concepts discussed in the presentation.</p>
	4:30 p.m.	<p>Optional Networking Session (see page 4)</p>
Tuesday <i>May 4</i>	2:00 p.m.	<p>A Multipronged Approach to Improving Physician Documentation across the Country: The Encompass Health Experience <i>Elissa Charbonneau, DO, MS, Chief Medical Officer, and Joseph Stillo, MD, PhD, Vice President, Medical Services, Encompass Health, Birmingham, AL</i></p> <p>Encompass Health is a large inpatient rehabilitation provider with 136 inpatient rehabilitation hospitals (IRFs) across 39 states. With over 136 medical directors and over 7,000 physicians and physician extenders practicing in our hospitals, we rolled out a long-term strategy for improving physician documentation. This included creating a department to oversee physician education, creating multiple formats for enhancing physician education in the areas of required documentation elements, and providing ongoing reviews and feedback. The use of our electronic health record (EHR) to enhance the quality of our physician documentation includes regular updates to improved functionality, presented both electronically and on "live" monthly calls with our medical directors, as well as clinical decision support tools and modifiable order sets for specific high-risk diagnoses. We also created a peer mentor program for new medical directors, which we will describe during the presentation.</p>
	3:00 p.m.	<p>Blueprint for Continuous Performance Improvement: Constructing an Evolving Clinical Focus <i>Cris Huerta, RN, CRRN, MBA-HCM, Vice President Post Acute Services Division, HCA, El Paso, TX, and Shannon Tucker, MBA, MS, CCC-SLP, Clinical Operations Assistant Vice President, HCA, Nashville, TN</i></p> <p>This session will provide a blueprint for leveraging various strategies in order to develop a continuously evolving plan that responds proactively to the environment.</p>
	4:30 p.m.	<p>Optional Networking Session (see page 4)</p>

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—AGENDA Continued—

Each day begins at 1:45 p.m. Eastern with a welcome, introductions, UDSMR[®] update, industry news, and giveaway!

Wednesday May 5	2:00 p.m.	<p>Use of Predictive Modeling <i>Julie Duck, SVP Financial Operations, Encompass Health, Birmingham, AL</i></p> <p>This presentation will explain how Encompass Health is using technology and clinical expertise to drive value-based performance across the continuum for its patients, partners, and payers.</p>
	3:00 p.m.	<p>CMS's Review Choice Demonstration for Inpatient Rehabilitation Services: Preparing for Impact <i>Brigid Greenberg, PT, MHS, Manager of Postdischarge Services and Appeals, Business Development Advisor, UDSMR, Buffalo, NY</i></p> <p>This presentation will provide details about CMS's proposed "Review Choice Demonstration for Inpatient Rehabilitation Facility (IRF) Services," including which Medicare jurisdictions will be subjected to 100% pre-claim or postpayment reviews. The presenter will share tips for maintaining your facility's documentation compliance and submitting medical records that conform to CMS's requirements, examine the potentially adverse consequences of a 100% review demonstration, and address your rights to appeal a decision of nonapproval.</p>
	4:30 p.m.	<p>Optional Networking Session (see page 4)</p>
Thursday May 6	2:00 p.m.	<p>Maximizing Admission Processes to Drive Bottom-Line Results <i>Tracey M. Nixon, MS, CHC, ROC Healthcare Advisors, Frisco, TX</i></p> <p>Have you ever thought acute care hospitals refer appropriate IRH/U patients to a SNF or competitor because it is easier and quicker than waiting for an admission decision from your IRH/U? If you answered yes, you might have a problem. In today's value-based purchasing environment, ensuring the efficiency of key referral and admission processes that affect a patient's acute hospital journey to inpatient rehabilitation is critical for maximizing census and developing collaborative partnerships that facilitate smooth transitions between care facilities. Acute care hospitals are increasingly forming preferred provider networks that focus on facilitating smooth transitions, preventing unnecessary readmissions, and reducing the acute care length of stay. This presentation will focus on identifying common barriers to an efficient referral/admission process, presenting strategies for removing these barriers, and maximizing census.</p>
	3:00 p.m.	<p>PEM Version 2: Setting the Standard for IRF Performance and Rankings <i>Troy Hillman, Manager of Analytical Services, UDSMR, Buffalo, NY</i></p> <p>The UDSMR[®] PEM Version 2 is the only true measure of IRF outcomes. It provides an unparalleled comparison to peers and sets the standard for rehabilitation performance. The PEM V2 total score is a composite score that is based on seven measures of IRF effectiveness and efficiency. Unlike other rehabilitation rankings, the UDSMR[®] PEM Version 2 is based completely on IRF outcomes, and it does not use reputation scores, volume-based care, or quality measures that do not differentiate results among IRFs. In this presentation, we will review the UDSMR[®] PEM Version 2, discuss each of the included measures, and identify opportunities for improvement so that your IRF can become a high performer and help set the standard for IRF care.</p>
	4:30 p.m.	<p>Optional Networking Session (see page 4)</p>
Friday May 7	2:00 p.m.	<p>Getting the Most out of Data Integration with the UDS-PROi[®] Software <i>Michael Georgian, Project Manager and Testing Supervisor, UDSMR, Buffalo, NY</i></p> <p>This presentation will explore various options for getting your data into and out of the UDS-PROi[®] software, illustrate how each option might be useful to you, and explain how the timing and type of interfacing can improve your workflow and provide you with better reporting options.</p>
	3:00 p.m.	<p>One Nurse's Struggle with Not Having a Coder <i>Jamie Riggsbee, RN, MSN, CCS, HIM Coding Specialist, UDSMR, Buffalo, NY</i></p> <p>The relationship between a coder and a PPS coordinator is crucial to capturing the patient's need for an IRF stay and reflecting the actual care provided in your IRF. As many of us struggle with a working relationship between the two, this presentation will reveal some of the struggles, wins, and losses along the way.</p>

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—Optional Networking Sessions —

Optional Networking Sessions

First come, first served basis based on registration. Space is limited to facilitate discussion. Can choose up to one session per day (except Friday). Each session will be moderated by one or more members of UDSMR's team. These sessions will not be recorded.

Choose from the following:

- **Audits and Appeals:** Join UDSMR's appeals experts for discussions of the latest regulatory developments and trends that affect IRF medical reviews and appeals of denied claims. We want to hear what may be affecting your program and provide resources for defending your admissions if selected for review.
- **Client Services and Tech Support:** Participants can share what works best for them and what software features they're using and can make suggestions for how to use the software or how to get to various resources. Client Services and Tech Support will be available to answer questions about the subscription deliverables, software, and resources available on the UDSPRO Central™ website.
- **COVID-19:** Join moderator Dr. Whiteson for this special **Tuesday-night-only** session. Share your experiences dealing with COVID-19 and how it is affecting your facility and your day-to-day operations.
- **ICD Coding:** Participants attending this session can discuss IRF-PAI coding challenges and hear how others have set up a process for ensuring the accuracy of the IRF-PAI codes that affect your CMG assignment, facility outcomes, and facility reimbursement.
- **QI/GG Coding:** Do you want to know what other facilities are doing to collect the codes recorded on the IRF-PAI? Has your facility implemented a solid practice that you're willing to share with others? If so, join this session for an opportunity to network with others on this very important topic.
- **UDS-PRO Doc™ System Users:** Come learn how to make the most out of your current UDS-PRO Doc™ System application! Participants can highlight the software features they're using and share workflows that offer the most efficient and effective use of the UDS-PRO Doc™ System. Members of the UDS-PRO Doc™ team will be on hand to answer questions related to the software program and various features.
- **UDSMR[®] Reporting:** What reports do subscribers use, and why? How do subscribers manage outcomes and performance? What information may be missing from UDSMR[®] reporting that would help subscribers in the future? Join UDSMR's Analytical Services Group (ASG) to discuss reporting and analysis options available from UDSMR.