

# User Group Agenda

Thursday, April 4, 2019

7:00 a.m.–8:00 a.m.

**Continental breakfast and registration**

8:00 a.m.–8:15 a.m.

**Overview and agenda**

8:15 a.m.–9:00 a.m.

**Employee Engagement: A Must for Rehab Success**

*Karen Prior-Topalis, RN, MBA, BSN, CCM, Manager, Rehab Quality and Outcomes, Mount Sinai Rehabilitation Hospital, Hartford, CT*

Employees are the most important resource your hospital or unit has. Engaged employees directly affect your ability to meet clinical, financial and safety metrics. Individually, the admissions department and case management department have to meet separate metrics related to census, compliance with the 60% rule, length of stay, length-of-stay efficiency, and discharge to community. Learn how one organization utilized engaged employees to create a combined department of admissions, case management, and quality in order to develop strategies for improving data collection, patient care, patient safety, and, ultimately, financial outcomes.

9:00 a.m.–9:45 a.m.

**Promoting Patient-Powered Care: Innovations in Patient Education**

*Carolyn Crane Cutilli, PhD, RN, Patient and Family Education Specialist, Hospital of the University of Pennsylvania, Philadelphia, PA*

Patient-powered care provides a unique perspective for implementing innovative patient education. Research and theories from various fields are examined and integrated into the practice of patient education.

9:45 a.m.–10:00 a.m.

**Break**

10:00 a.m.–11:00 a.m.

**Preparing for Commercial Payers' Focus on Post-Acute Care Provider Costs**

*Donna Cameron, Managing Director, Healthcare Value Transformation, Navigant, Indianapolis, IN and Janet Munroe, Associate Director, Strategic Solutions, Navigant, Boston, MA*

In the ever-changing health-care environment, inpatient rehabilitation facilities have continued to focus on significant government regulatory and reimbursement changes that are critical to their success. At the same time, commercial payers have turned their attention to post-acute care provider costs.

Considering commercial payers' shift to controlling post-acute care provider costs, inpatient rehabilitation facilities need to be aware of their commercial payers' contracted rates and reimbursement methodologies and need to develop negotiation strategies that protect the critical role inpatient rehabilitation facilities play in the post-acute care continuum. Inpatient rehabilitation facilities need to revise their approach to maintain operational and financial performance. This presentation highlights key considerations as commercial managed care payers continue to shift their attention to post-acute care costs and delivery of care.

11:00 a.m.–12:00 p.m.

**Medicare Advantage Tool Box**

*Brigid Greenberg, PT, MHS, Manager of Postdischarge Services and Appeals, Business Development Advisor, UDSMR, Buffalo, NY*

This presentation identifies resources for exploring Medicare Advantage trends in your specific market, strategies for converting referrals into admissions, and regulatory resources that can help you support the right of Part C beneficiaries to IRF care.

12:00 p.m.–12:15 p.m.

**Wrap-up**

12:15 p.m.–1:15 p.m.

**Lunch**



**Uniform Data System**  
for Medical Rehabilitation

270 Northpointe Parkway, Suite 300  
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Thursday, April 4, 2019

- 1:15 p.m.–2:00 p.m. Important Insights into the IRF Quality Reporting Program**  
*Mary Ellen DeBardeleben, MBA, MPH, CJCP, National Director, Quality, and Andrew Baird, JD, Director of Government Relations, Encompass Health, Birmingham, AL*  
Listen to key updates and insights on the federal IRF Quality Reporting Program and why CMS's actions in this area matter now.
- 2:00 p.m.–2:45 p.m. The Quality Conundrum: What Are We Really Measuring?**  
*Troy Hillman, Manager, Analytical Services Group, UDSMR, Buffalo, NY*  
CMS continues to add quality measures to the IRF QRP and quality indicator data to the IRF-PAI. This session examines the current state of quality measures and the IRF Compare website, details current trends in IRF data and quality measure values, and identifies UDSMR® reports for analyzing IRFs' performance.
- 2:45 p.m.–3:00 p.m. Break**
- 3:00 p.m.–3:45 p.m. Change Is Inevitable: An IRF PPS Update**  
*Troy Hillman, Manager, Analytical Services Group, UDSMR, Buffalo, NY*  
This session examines proposed changes to IRF payment and the CMGs used for payment purposes, reviews the methodology for calculating CMGs, and analyzes the potential effects of the proposed changes on IRFs and their patients.
- 3:45 p.m.–4:30 p.m. Quality Improvement Monitors: Patient-Centered, Team-Oriented, and Outcomes-Driven**  
*Brandi Damron, OT/L, MBA, Program Director, Inpatient Rehabilitation Unit, Norton Community Hospital, Norton, VA*  
Inpatient rehabilitation leaders are responsible for ensuring their IRFs have an effective and ongoing quality assessment and performance improvement program. This session encourages leaders to look beyond the quality improvement regulatory requirements and reviews key quality improvement monitors that measure patient outcomes and quality of care. Attendees learn methods for tracking and trending quality data, as well as the importance of data sharing and inclusion of team members when identifying opportunities for improvement.
- 4:30 p.m.–4:45 p.m. Wrap-up**
- 5:00 p.m.–7:00 p.m. Networking reception**



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Friday, April 5, 2019

- 7:00 a.m.–8:00 a.m.**      **Continental breakfast and registration**
- 8:00 a.m.–8:45 a.m.**      **Easy as PAI: Steps to Building and Utilizing an HL7® Interface to Improve Accuracy, Productivity, and Quality**  
*Denise Mailet, OTR/L, Director of Quality and Clinical Effectiveness, and Cristina Ramsey, PT, PPS Coordinator, Memorial Rehabilitation Institute, Hollywood, FL*  
CMS continues to require an ever-growing number of data points and quality measures to comply with the IMPACT Act. This can be increasingly burdensome and challenging to IRF providers. The presenters will examine the potential benefits, challenges, and steps to building an HL7® interface between an EMR and the UDS-PROi® software, as well as the potential successes, pitfalls, and return on investment.
- 8:45 a.m.–9:30 a.m.**      **Speaker Invited**
- 9:30 a.m.–9:45 a.m.**      **Break**
- 9:45 a.m.–10:30 a.m.**      **Working through the Challenges of ICD-10 Coding for the IRF-PAI: Help Is on the Way!**  
*Stephanie Johnson, Coding Supervisor, UDSMR, Buffalo, NY*  
For the Inpatient Rehabilitation Facility Prospective Payment System (IRF PPS), health information management (HIM) coders and PPS coordinators are working together to code the Inpatient Rehabilitation Facility Patient Assessment Instrument (IRF-PAI), which is vital to each facility's success. The presenter will explain when it is appropriate to record one, two, or three etiologic diagnosis codes in this unique setting according to the IRF PPS and traditional coding guidelines, as well as highlight the potential effects on coding for IRFs, including changes to compliance and tiered comorbid conditions.
- 10:30 a.m.–11:15 a.m.**      **UDSMR's Advanced QI Credentialing System**  
*Carol Harper, COTA/L, Manager of Education, Training, and Consultation, and Michael Georgian, Testing Team Lead, UDSMR, Buffalo, NY*  
This session introduces the updated and advanced QI credentialing system and its dynamic capabilities.
- 11:15 a.m.–11:30 a.m.**      **Wrap-up**



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