Reinvigorating the Rehabilitation Physician’s Role within the Interdisciplinary Team

8:00 a.m.–8:15 a.m.  Welcome

8:15 a.m.–9:15 a.m.  Developing Physician and Staff Engagement to Improve Performance Outcomes
Matthew Cusano, MD, Medical Director, Norton Community Hospital Inpatient Rehabilitation Unit, and Brandi Damron, OTR, Program Director, Norton Community Hospital Inpatient Rehabilitation Unit

Improving performance outcomes is a shared focus of the rehabilitation administrative team, including the medical director, program director, and senior leadership. This presentation will share effective practices for improving staff engagement with the ultimate goal of improved patient outcomes, financial performance, patient satisfaction, and staff satisfaction. The presenters will review the relationship of the medical director and the program director as it relates to creating a high-performing inpatient rehabilitation facility.

9:15 a.m.–10:15 a.m.  The Medical Director’s Role in Building Trust in the Team
Dexanne Clohan, MD, Chief Medical Officer, HealthSouth Corporation

Rehabilitation physicians are expected to lead both interdisciplinary teams and team conferences, but the effectiveness of their leadership corresponds significantly to the level of trust they have established. By investing time and skills into building trust, medical directors can improve their workday culture and enhance patient outcomes at the same time. This presentation identifies patient-centered advantages inherent in an interdisciplinary team that operates with a high level of trust, as well as specific behaviors the medical director can demonstrate to engender trust in the team, indicators of distrust, and behaviors designed to restore trust.

10:15 a.m.–10:30 a.m.  Break

10:30 a.m.–11:30 a.m.  Admission Tools to Assess Patients: Sharing Information to Improve Outcomes
Jeffrey S. Fine, MD, Physical Medicine & Rehabilitation, Elmhurst Hospital Center

This presentation will review clinical assessment tools and guidelines that complement the IRF-PAI, including those that assess fall and fall-related injury risks, mitigate VTE risks, and assess pressure ulcer healing. Topics will include using diagnosis-specific outcome measures to improve medical management and avoid complications, as well as using checklists to identify barriers to discharge and coordinate safe transitions of care to community providers.

11:30 a.m.–12:15 p.m.  Developing the Individualized Overall Plan of Care
Peter Flemister, MD, PLLC, Consultant, Uniform Data System for Medical Rehabilitation

This lecture will focus on the development of what may be the most difficult piece of inpatient rehabilitation documentation: the individualized overall plan of care (IOPOC). Using a fictitious patient, we will gather information that will help the rehabilitation physician develop the IOPOC.

12:15 p.m.–1:15 p.m.  Lunch

1:15 p.m.–2:45 p.m.  The Changing Role of the Rehab Physician in the New Delivery Systems Model
Charlotte H. Smith, MD, PMR/UW Rehabilitation Medicine, Medical Director, University of Washington Medical Center Inpatient Rehabilitation Unit

Whether you are part of an accountable care organization, a bundled pilot, or a partner providing patient-focused care, the role of the physician is changing and becoming even more important to achieving successful outcomes in the integrated coordinated delivery models of the future. Change brings both apprehension and opportunity. The goal of government and payers alike is to reduce cost and improve quality in an effort to stem the spiraling growth of health care costs as need continues to grow. Join us for a discussion of the various service models being explored and the opportunities for the PM&R physician in these new models.
2:45 p.m.–3:00 p.m.  Break

3:00 p.m.–4:00 p.m.  The Physician’s Role in Avoiding Common Documentation Denials and Supporting Appeals

Angela Cannon, RN, Clinical Appeals Coordinator, UDsmr, Buffalo, NY, and Marjorie Mantione, PT, Clinical Implementation Specialist, Clinical Appeals Specialist, Uniform Data System for Medical Rehabilitation

This presentation reviews the rehabilitation physician’s role in approaching common documentation denials and focuses on using interdisciplinary team approach methodology to establish facility processes that facilitate compliance with CMS’s regulations and deter denials. The presentation will address areas that denials have targeted in relation to physician documentation, especially those involving the pre-admission assessment, the post-admission physician evaluation, the individualized overall plan of care, face-to-face physician visits, and the weekly team conference. The presenters’ recommendations will help rehabilitation physicians support potential appeals.

4:00 p.m.–4:45 p.m.  Round Table Discussion

Elizabeth Sandel, MD, Clinical Professor, University of California, Davis - Moderator
Peter Flemister, MD
Dexanne Clohan, MD
Marjorie Mantione, PT

This dialogue will focus on issues that are pertinent to rehabilitation physicians. Topics will include follow-up discussions to the day’s presentations and additional topics posed by the audience.

CME Accreditation

This program has been planned and implemented in accordance with the Essential Areas and Policies of the Accreditation Council for CME (ACCME) through joint sponsorship with the University at Buffalo School of Medicine and Biomedical Sciences and Uniform Data System for Medical Rehabilitation.

The University at Buffalo is accredited by the ACCME to sponsor CME for physicians.

The UB School of Medicine & Biomedical Sciences designates this live activity for a maximum of 7.25 AMA PRA Category 1 Credit(s)™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.